



## Warranty Policy – 2/20/2017

To the original purchaser ("Buyer"), Aledra, Inc ("Seller") warrants its Aledra LED and LED Fixtures to be free from manufacturing defects in material and workmanship for the period of five (5) years for all Aledra products, except otherwise stated on the product's specification, from the shipment date from Aledra factory or its authorized representative's warehouse. This warranty is not applicable and is void to any product not manufactured by Seller which is not stored, installed, operated and maintained in accordance with:

- \*The National Electric Code (NEC)
- \*The Standards for Safety of Underwriters Laboratories (UL)
- \*The Standards for American National Standards Institute (ANSI)
- \*The Specific Instructions Provided by Aledra
- \*Accepted Industry Practices

Under the terms of this warranty, purchaser also agrees to make defective LED lighting product available (upon request) to Seller or its authorized representative for review, inspection, and/or analysis with the express understanding of the following:

- Refunds, repair or replacement will be at the sole discretion of Aledra LED Lighting.
- Replacements will be subject to the original warranty period.
- Reimbursement for any field labor and/or service charges must be pre-approved in writing by Aledra LED Lighting.
- The purchaser must obtain written approval from Aledra LED Lighting prior to returning any defective product. With this written approval purchaser will be reimbursed for any reasonable shipping costs.
- Damage or defects arising from acts of God, fire, vandalism, civil disturbance, or war are not covered. The warranties set forth herein are in lieu of any and all other warranties expressed or implied including the warranties of merchantability and fitness for a particular purpose. In no case shall Aledra LED Lighting or Lightel Industries, Inc, be obligated or liable for any indirect, consequential or incidental damage for breach of this or any other warranty, expressed, implied or whatever.
- Aledra shall cover the return freight of the damaged products within 1 year of purchase. The customer is responsible for the return freight of the damaged products after 1 year of purchase.

Should at any time within the warranty from date of manufacture any appearance of defect in material or workmanship appear, purchaser must contact Aledra LED Lighting by calling (425)430-4555, e-mail: [sales@aleddra.com](mailto:sales@aleddra.com) or by written notice to be mailed to Aledra, 2210 Lind Ave SW, Ste 109, Renton, WA 98057.