



## Warranty Policy – 7/22/2021

To the original purchaser (“Buyer”), Aleddra, Inc (“Seller”) warrants its Aleddra LED Lamps and LED Fixtures to be free from manufacturing defects in material and workmanship for the period of five (5) years for all Aleddra products, except otherwise stated on the product’s specification, from the shipment date from Aleddra factory or its authorized representative’s warehouse. This warranty is not applicable and is void to any product not manufactured by Seller which is not stored, installed, operated and maintained in accordance with:

- \*The National Electric Code (NEC)
- \*The Standards for Safety of Underwriters Laboratories (UL)
- \*The Standards for American National Standards Institute (ANSI)
- \*The Specific Instructions Provided by Aleddra
- \*Accepted Industry Practices

Under the terms of this warranty, purchaser also agrees to make defective LED lighting product available (upon request) to Seller or its authorized representative for review, inspection, and/or analysis with the express understanding of the following:

- Refunds, repair or replacement will be at the sole discretion of Aleddra LED Lighting.
- In the event that LEDs fail to operate, such shall constitute a Product Defect under the Warranty on if at least 15% of the LEDs per product have stopped illuminating.
- Replacements will be subject to the original warranty period.
- This warranty shall cover only the replacement or repairment of the defective products under the warranty period. It shall not cover labor cost or any other costs or expenses.
- In the event the defective Product is not available, Aleddra shall at its sole discretion provide comparable product for replacement or offer partial credit calculated as the following:

$$\text{(Purchase Price x Unexpired Warranty Months) / Total Warranty Months}$$

- The purchaser must obtain written approval from Aleddra LED Lighting prior to returning any defective product.
- Damage or defects arising from acts of God, fire, vandalism, civil disturbance, or war are not covered. The warranties set forth herein are in lien of any and all other warranties expressed or implied including the warranties of merchantability and fitness for a particular purpose. In no case shall Aleddra LED Lighting be obligated or liable for any indirect, consequential or incidental damage for breach of this or any other warranty, expressed, implied or whatever.
- Aleddra shall cover the return freight of the damaged products within 1 year of purchase. The customer is responsible for the return freight of the damaged products after 1 year of purchase.

Should at any time within the warranty from date of manufacture any appearance of defect in material or workmanship appear, purchaser must contact Aleddra LED Lighting by calling (425)430-4555, e-mail:

# ALEDRA

[sales@aleddra.com](mailto:sales@aleddra.com) or by written notice to be mailed to Aledra, 2210 Lind Ave SW, Ste 109, Renton, WA 98057.